

June 21, 2013

To Whom It May Concern:

Donghia has been using Order Track, From PDF Systems for many years and we have found it to be an invaluable tool for managing our sample operations. It is a user-friendly service that organizes all sample requests, tracks the progress of their fulfillment, and provides reports that let us better understand this important (and costly!) part of our business. The benefits of Order Track far outweigh the costs, not just in more efficient operations, but in the additional sales from minimizing out-of-stock situations in our showrooms and quick response for the direct mailings to customers.

William P. Peterson  
Executive V.P. & C.F.O  
Donghia, Inc.